

6 Communicating During Disasters

Methods for Ensuring Safety

Messaging Hotline

The NTT Disaster Messaging Hotline has been established for times when phone communication becomes difficult due to disaster conditions. Furthermore, there is a Disaster Message Service accessible by cell phone and computer.

*Each message can be recorded for 30 seconds, and 1 to 20 messages can be stored for each phone number. (A notification will be sent when the service is provided.) The recorded content will be stored until the Disaster Emergency Message Dial (171) ends its operation.

*Testing of the message systems is available on the 1st and 15th of each month, during the New Years holiday (1/1-1/3), during Fire Prevention Week (8/30-9/5), and during Disaster Prevention and Volunteer Week (1/15-1/21).

System Guide(After dialing, operating instructions will follow.)

171 Dial to Learn

Press 1 to Record, 2 to Replay.

Input your Home Phone Number

Record or Replay

Disaster Messaging Service For Cell Phones

DoCoMo iMode, au ezWeb,
SoftBank Yahoo! Cell Phones

Follow the instructions on the various top screens to use.

For Smartphones

DoCoMo d-Menu, or DoCoMo's Disaster Kit,
au Disaster Messageboard on Portal Top Menu, or the au Disaster Response app
SoftBank Disaster Messageboard app

Follow the instructions on the various top screens to use.

Disaster Messageboard (web171)

NTT's internet-based Disaster Messaging Service.

By accessing "https://www.web171.jp", you can change the settings (Record, Edit, Delete) for your contact information. Each message can contain up to 100 characters. A service brought to you by the same entities that provide the NTT Disaster Messaging Hotline.

*Recorded message content will be automatically deleted after 6 months.

*Testing of the message systems is available on the 1st and 15th of each month, during the New Years holiday (1/1-1/3), during Fire Prevention Week (8/30-9/5), and during Disaster Prevention and Volunteer Week (1/15-1/21).

Disaster Prevention Card

Name _____	Blood Type _____	Personal Medications/Conditions/Prescription Condition _____
Address _____		_____
_____		_____
_____		Emergency Contact Information
Birth Date _____	Year _____	Month _____
Day _____	Name _____	_____
Phone No. _____	Phone No. _____	_____

Prepare this in advance for the event of being unable to contact family while injured in a disaster situation.

Disaster Relief Organization - Contact Info.

Org. Name	Phone No.
Meguro City Office	3715-1111
Meguro Police Station	3710-0110
Himonya Police Station	3794-0110
Meguro Fire Station. / Meguro Fire Brigade	3710-0119
Tokyo Metropolitan Construction Bureau Second Construction Office	3774-0313
Meguro Service Station, Tokyo Metropolitan Bureau of Waterworks	5773-6126
Nanbu Sewerage Office, Tokyo Metropolitan Bureau of Sewerage	5734-5031
NTT East (Accident/Maintenance)	113
TEPCO Power Grid - Customer Center	0120-995-007
Tokyo Gas - Customer Center	0570-002-211

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